

## Conflict prevention

The TEAM–WORKSHOP offers an overview over the most important tools to **recognize conflicts** and achieve **early on solutions**.

The TEAM–SEMINAR additionally offers the possibility to go deeper into some topics to develop **long term strategies for conflict prevention**.

1. Where is the prevention of conflicts most relevant for *you*?
2. advantages and disadvantages of conflicts
3. early-stage recognition and addressing of conflicts
4. taking responsibility -> power to change
5. the power of an apology
6. personal vs. factual conflicts
7. active listening and understanding
8. need oriented solutions - solution C, instead of A or B.
9. just a compromise or real win–win?
10. financial benefits of early-stage conflict prevention

**Send your requests now:**

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Topics 1-10 represent partially very extensive topics. During the seminar we will go deeper into those topics, which are currently most important for the team.